



Qualtrics



Waukesha School District Use Case

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Use Cases at SDW



- Annual Employee Technology Use Survey
- Annual Employee Engagement Survey
- Student Engagement Survey
- Statewide Civics Test
- Gifted and Talented Nomination Process Workflow
- **Athletics Registration and Forms Collection**
- **Employee Help Desk Request System**

Athletics Registration



 **School District of Waukesha**
Our Mission: To develop in our students the capacity and skills to be community, college and career ready.

Athletics Registration

Choose your School

- Waukesha North High School
- Waukesha South High School
- Waukesha West High School

[→](#)

Athletics Dashboard

SDW Athletics Registration



440 Responses ⌵

Student: Student ID	Student: Last Name	Student: First Name	Student: Student Email Address	Student: Graduation Year	Guard1: Parent/Guardian Name	Guard1: Email	Guard2: Parent/Guardian Name	Guard2: Email	PhyDate: Date of Last Physical Exam (mm/dd/yyyy)	PhysicalUploaded	PhysicalLink	FeesPaid	Sport
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Review Survey Review Dashboard

Help Desk Ticket Entry



School District of Waukesha

Our Mission: To develop in our students the capacity and skills to be community, college and career ready.

This help request is for...

Me

Another Person

What does your problem pertain to

Technology

Human Resources

Benefits

Help Desk Ticketing

Follow-up

[View All Tickets](#)

My Active Tickets

9

Open more than 24 hours

9

My New Tickets in 24 hours

0

Avg. Resolution Time

0 minutes

14 Days Resolution Time Trend



Student Engagement S...   Project Type ▼

[+ Create Project](#)

Type	Project Name	Status	Last Modified	Creation Date	Responses	Actions
★  Survey	Elem and Sec Student Survey - Copy	● New	Jan 9, 2019	Jan 9, 2019	0	
★  Survey	Elem and Sec Student Survey	● Active	Jan 9, 2019	Sep 19, 2018	1541	
★  Voice of the Customer	Elem / Sec Student Survey Dashboard	-	Oct 28, 2018	Oct 28, 2018	-	

Ticket Detail

 Follow-up[Projects](#) [Directories](#) [Library](#) [Admin](#) [Help](#) 

To access your Vocalize dashboard click [here](#).

My Active Tickets

9

Open more than 24 hours

9

My New Tickets in 24 hours

0

Avg. Resolution Time

0 minutes

14 Days Resolution Time Trend

Ticket Queue: No Queue Selected  Tools Project: All Projects Status: Active Tickets Priority: All Owner: Me 

Search for tickets...



Priority	Ticket Key	Ticket Name	Created At	Status
	T-46	Smartboard Ticket for Steven Schlomann	Dec 6, 2018 4:40:16 PM	Open 
	T-45	Projector Ticket for Steven Schlomann	Dec 6, 2018 4:38:40 PM	Open 

Help Desk Dashboard

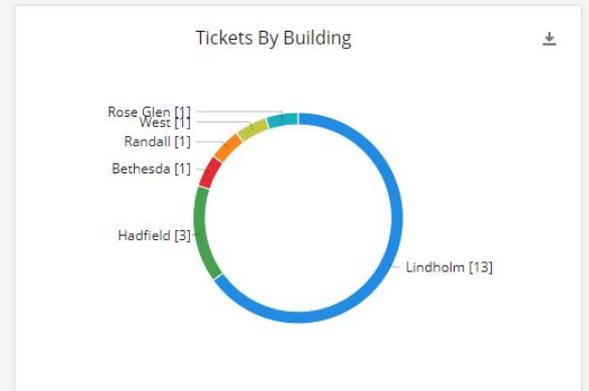
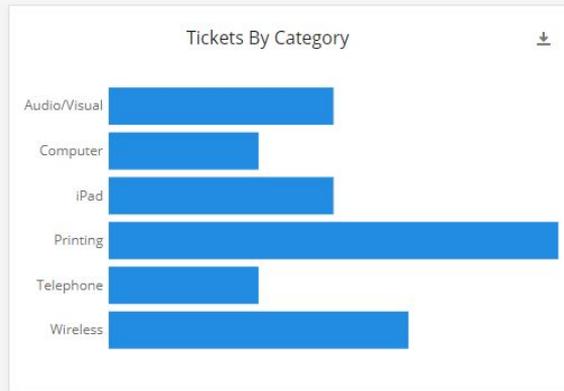
SDW Helpdesk Dashboard > Incoming Help Desk Requests ⌵ ⚙️

[Projects](#) [Directories](#) [Library](#) [Admin](#) [Help](#) 

[Summary](#) [Ticket Page](#) +

⌵ [Filters](#) ⌵ status: All ⌵ priority: All ⌵ Category: All ⌵ School: All ⌵ [Hide Filters](#)

⚙️ [Page Options](#) ⌵ [Edit Page](#)



School	First Name	Last Name	Category	Description	link
Hadfield	Rebecca	Templeman	iPad	Heaphone jack broke off into the iPad, need to have it removed. I tried several times with no luck. This is a real request.	link



Review Survey Review Dashboard

Student Wellness/Engagement

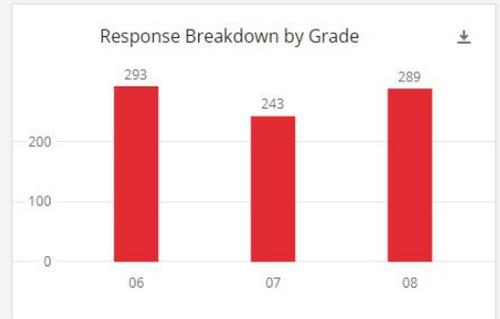
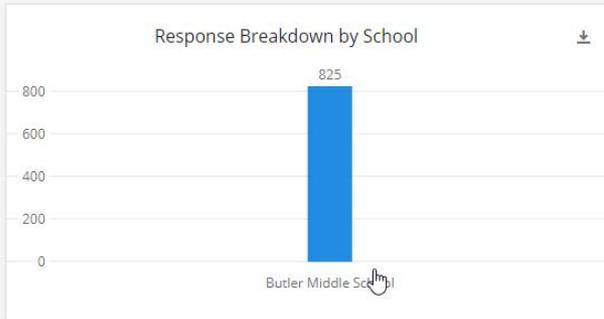
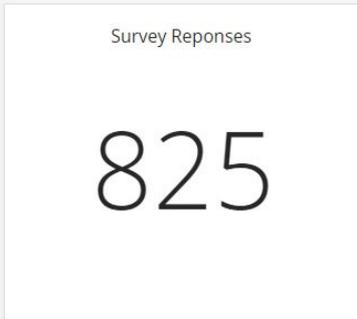
Elem / Sec Student Survey Dashboard > MS Student Survey Dashboard > 

Projects Directories Library Admin Help 

Home Share Print Refresh

Filters School: **Butler Middle School** Gender: All Ethnicity: All ELL Served: All Grade: All ECS: All SE: All Page Options Edit Page
 GT: All House: All [Hide Filters](#)

- Summary**
- Engagement
- Hope
- Wellness
- Big 3 Summary
- [+ Add Page](#)



	Agree	Disagree	Strongly agree	Strongly disagree
	Count	Count	Count	Count
Agree	373	13	144	5
Disagree	38	8	11	-
Strongly agree	14	4	124	-



Employee Engagement Survey

Employee Technology Survey



Questions



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