

You Break 'Em, We Fix 'Em

Using students for an in-house Chromebook repair.

bit.ly/youbreakem

[Questions Document](#)





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Digital Knights (Online Curriculum for grades 5-12)

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Nordonia Hills City Schools

Northfield, Sagamore Hills, Macedonia, Northfield Center

3,600 Students

2,900 students in the 1:1 program for grades 3-12

500 additional devices on carts for K-2





Our Chromebook Repair Problem



bit.ly/youbreakem



My Solution



Request for Chromebook Repair

[Paper Form at first](#)

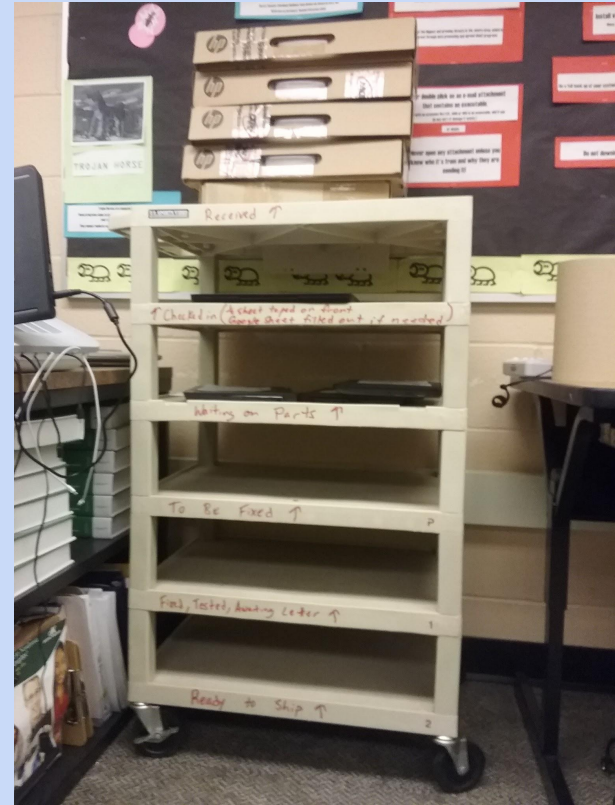
[Request for ChromeBook Repair Form](#)



Receive and Check In

[Inventory sheet](#)

[Request for ChromeBook Repair Responses](#)



Insurance vs Payment vs General Maintenance and Warranty

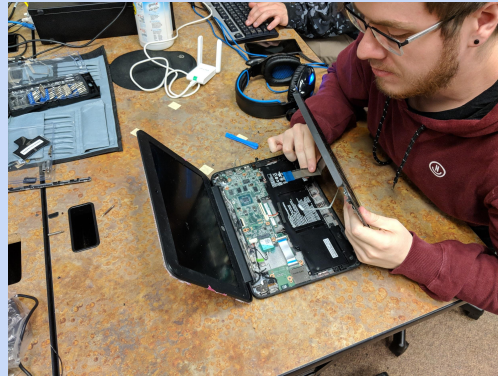
[Old ChromeBook Inventory Sheet](#)

[Current Inventory Sheet](#)

[Insurance](#)

[Invoices](#)

Warranty Options and Issues





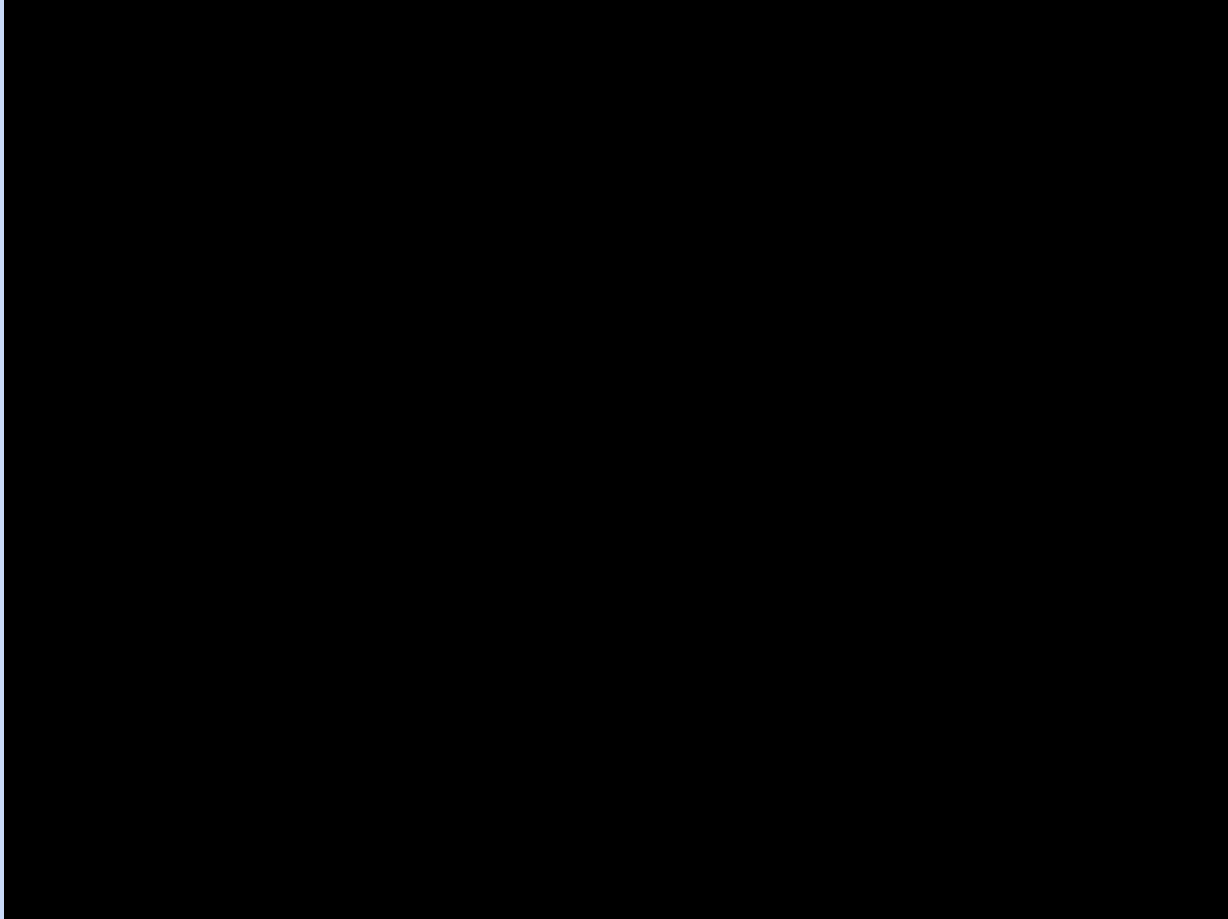
Student's Role

Credited course

Compensation

[Perks](#)

Repair Process



Logging Repairs

[Completed ChromeBook Repair Form](#)

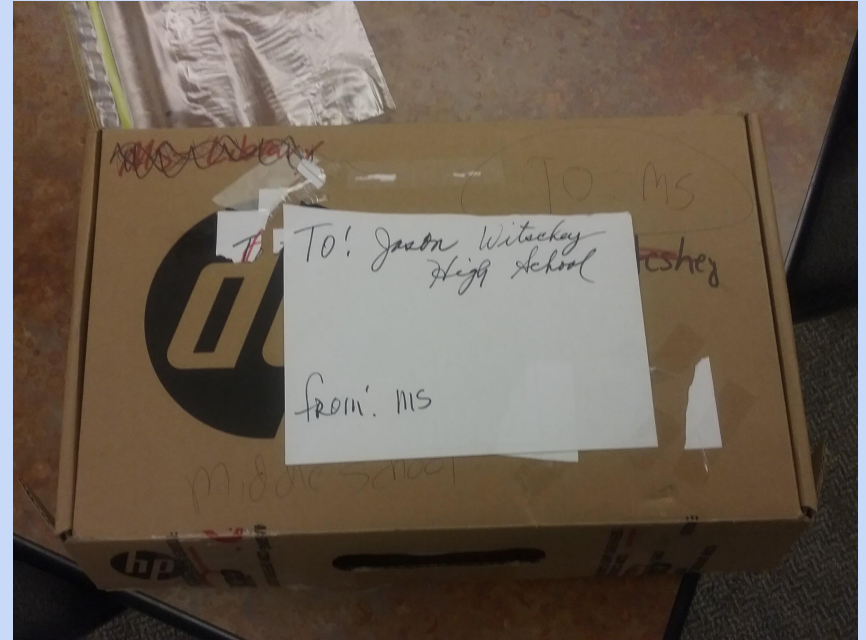
[Completed ChromeBook Repair Responses](#)

[Chromebook Repair Tracking/Stats](#)





Chromebook Return



Challenges

Repair staff turnover

Class numbers

Exam weeks

Extended breaks

District employees

Unique situations

Parents/Staff



Future Additions

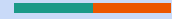
[Updated Online forms](#)

Summer student staff

Student Managers

Clarify rules in AUP and Loan Agreement





Questions

[Questions Document](#)

[Feedback](#)